SERVICE HOTLINE

REFERENCE NUMBER: 171/2020

22 July 2020

IDP OPERATING SYSTEM UPGRADE – EFFECTIVE 3 AUGUST 2020

We wish to inform you that the JSE will be upgrading the primary Information Delivery Portal (IDP) Operating System.

The upgraded operating system will be implemented on Saturday, 1 August 2020 and the changes will be effective on Monday, 3 August 2020.

All the necessary tests during and after the implementation will be done by the JSE technical and business teams to ensure that no issues are experienced on Monday, 3 August 2020.

Post the implementation you will not be required to test connectivity as the upgrade will have no impact to the way you access the IDP.

Market(s) / Service(s):
Information Delivery Portal

Environment(s):
Production

Additional Information:
If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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